

St Helens Resident's Association

Minutes of Public Meeting

Date: 22nd January 2009

Venue: St Helens Church Hall

Attendance: approx. 32

1. Health:

Ms. Frankie Lynch Director of PCT Primary Care and her colleague Mr. Ivan Okyere-Boakye addressed the meeting explaining more about the upcoming changes to St Charles Hospital.

- £10m investment has been provided by NHS London to bring St Charles back to 'a vibrant community hospital'. This is additional funding and does not detract from any existing funding or services.
- The PCT has made a commitment to provide better services for which people will not need to travel further than do currently.
- A range of different services will be provided for different patients depending on their health needs.
- 3 practices will be moving to the new hospital – Dr's Rahman, Nizaer? And Malik?.
- Dr's Kelso, Swade and Densham will remain in their current premises on St Quintin's Avenue
- The services of St Charles Hospital will be available to all patients regardless of their GP.
- Patients of GP's on site at the hospital will not receive preferential treatment for services offered.
- There will be no beds on-site with the exception of the Renal Dialysis Department.
- Elderly patients or those with dementia will be transferred to Princess Louise Nursing Home or Ellesmere House.

SCHEDULE

- Phase I: the 'community hospital' scheduled to open in Feb/March 2010 entry points on St Marks Road and Exmoor Street.
- Phase II: clinical and admin offices, pharmacy and café to be situated in the central section of the existing building. Note; no local pharmacies will be at threat under this proposal. It is expected that the mental health services currently offered at Walmer Road will move to St Charles during this phase offering better access to GP based counselling and CBT/ talking therapies.

- Phase III: Courtfield House the current admin block may be demolished and keyworker housing built on the site. Note; this proposal is likely to be delayed due to the economic climate.
- Phase IV: future additional clinical space may be created as a result of further consultation.

SERVICES OFFERED

1. Minor Injuries, ground floor: unscheduled appointments for injuries not classified as emergency. This will be nurse-led but between the hours of 8pm-8am an 'Urgent Care Centre' will be open to give access to duty GP's for non-emergency cases outside of regular local surgery hours. This service aims to relieve the pressure on the emergency services and reduce waiting times both at the community hospital and local A+E.
2. Diagnostic, ground floor: X-rays, ultrasound, ECG etc working closely with the Minor Injuries Department and local GP's.
3. Community Based Services, ground floor: range of specialist clinics eg respiratory, diabetes, dental services for those with special needs. District nurses will be based here.
4. GP Practices, 1st floor: extra space available will allow for on-site phlebotomy, specialist nurses etc. These services will be available for use by patients of all local GP's and will not be restricted to patients of the GP's located at the hospital.
5. St Mary's / Imperial Hospital, 1st floor: space will be used by consultants attached to these hospitals for physiotherapy, minor surgery etc.
6. Renal Dialysis, top floor: relocation from Hammersmith Hospital. Note; due to nature of treatment there will be patient beds available here.

2. Finance

- The Treasurer gave an update on the accounts which are £126.76 in credit
- Detailed accounts can be found on the SHRA website
- The Treasurer will be identifying further grants for which SHRA will be eligible to apply

3. Community Safety

The new sergeant heading the Safer Neighbourhood Team is Richard Griffiths. He addressed the meeting and explained that his position is temporary and a new sergeant will be appointed in the near future

- *The Safer Neighbourhood Team:*

- consists of 3 officers and 7 community support personnel
- on duty for 8 hours per day only
- they are not an emergency service rather their role is to detect and deter criminal activity and to gather intelligence about what is going on in the local community
- they look at patterns of behaviour and direct resources to where they are needed
- all personnel carry mobile phones and can be contacted on 0300 123 1212 in non-emergency situations
- Kensington + Chelsea is ranked third best borough in the Met Police for crime
- The SHRA April public meeting will focus more on local safety and crime issues
- The Vice-Chair will gather statistics for presentation at the April meeting

4. Focus Kensington + Chelsea Foundation

- Jeremy Raphaely addressed the meeting and explained more about the foundation which focuses on small local charities.
- Working with donors, Focus K+C ensures that funds are channelled to areas where they will be most effective, monitor grants, provide donors with feedback, offer vehicles for tax efficient giving and helps donors engage with charities they support.
- More information can be found at:
 FOCUS Kensington and Chelsea Foundation
 Lighthouse West London
 111-117 Lancaster Road
 London W11 1QT
 020 7243 9806 jraphaely@focuskc.com

5. AOB

- Meeting regarding the proposed changes to St Marks Road roundabout will be chaired by the local councillors on Thursday 29th January at St Helens Church Hall 6.30pm

6. Next SHRA Meeting - 30th April 2009